

# **Policies and Rules**

## **Cancellation/Inclement Weather Policy**

- We require a \$100 deposit at the time of booking your rental. If you cancel within seven days of your delivery date, we will credit your deposit towards a future rental (dependent upon availability). If you cancel more than seven days prior to delivery, we will refund your full deposit.
- For the protection of your guests and our equipment, M.O.T. Inflatables reserves the right to cancel the rental due to winds in excess of 15 MPH and Rain. If the weather is inclement on the day of your delivery, we will contact you on the status of your delivery. If rain or wind forces us to cancel your delivery, we will refund your full deposit if we cannot accommodate your postponement date.

## **Safety Policy**

- Inflatable must be used under adult supervision at all times.
- Participants using the inflatables should be grouped according to size and age. Small children should not be in the inflatable with larger children and/or adults who are not supervising them.
- Participants must remove shoes, glasses, jewelry, hair bands and other materials which may damage the inflatables.
- No food, drinks, gum, or silly string are allowed in the inflatables.
- Absolutely no tumbling, flips, wrestling, or any other form of “rough housing”.
- No jumping on any of the slides.
- Keep away from the sides and netting of the inflatables.
- No climbing on the exterior of the inflatables.
- Keep all hot objects (barbeques, torches, fireworks etc.) away from the inflatables.
- Keep away from swimming pools.
- Do not tape or fasten anything to the inflatable.

## **Inflatable Requirements**

- Electric Outlet within 100’ of the inflatable.
- Ground must be dry and free of debris that may damage the inflatables. (M.O.T. Inflatables has the right to deny set up if the area does not meet these conditions.)
- Must have a flat surface large enough to accommodate the inflatable (MOT Inflatables has the right to deny set up on steep hills or other unsafe locations.)
- If the wet/dry slide is used as a **wet** slide, a hose bib must be within 100’.

## **Frequently Asked Questions and Answers:**

### **Am I responsible for any damage to the inflatable I rent?**

If the inflatable is found to be damaged due to neglect or failure to follow any of our previous listed rules, M.O.T. Inflatables has the right to charge for any and all repairs needed to get the unit back in service.

### **Are the inflatables clean?**

Yes, M.O.T. Inflatables takes great pride in providing clean and well maintained inflatables. Each inflatable is cleaned with a disinfectant after each use.

### **Can I pick up the inflatable and set it up myself?**

No, M.O.T. Inflatables delivers all of its inflatables, allowing them to be placed in the safest possible area and help insuring the inflatable does not get damaged.

### **When can I expect my inflatable to be delivered?**

All full-day inflatables are delivered in the morning (between 9 a.m. and 12 p.m.) and picked up in the evening (between 6 p.m. and 8 p.m) for all full-day rentals. We will do our best to accommodate special requests.

### **What do I need to prepare for the delivery of the inflatable?**

The inflatable needs a clean and flat surface at least three feet larger and taller than the dimensions of the inflatable you are renting (see website for dimensions). Please make sure the area is free of debris and pet feces.